



Arkansas Game and Fish Commission Employment Job Posting

AGFC Administrative Office Coordinator - **AGFC Administrative Office Coordinator**

POSITION NO: 22095837

POSTING INFORMATION:

Advertisement Opens: Sept. 10, 2024

Advertisement Closes: Oct. 8, 2024

Full Time: Yes

Salary: \$44,220.00 - \$64,644.00 Annually

POSTING REQUIREMENTS:

Minimum Education and/or Experience:

The formal education of a high school diploma; plus one year of specialized training in business management, business education, or a related field; plus four years of experience in administrative support, including one year in a supervisory or leadership capacity.

OTHER JOB RELATED EDUCATION AND/OR EXPERIENCE MAY BE SUBSTITUTED FOR ALL OR PART OF THESE BASIC REQUIREMENTS, EXCEPT FOR CERTIFICATION OR LICENSURE REQUIREMENTS, UPON APPROVAL OF THE HUMAN RESOURCES CHIEF.

Preferred Education and/or Experience:

- Experience with customer service in an in-person setting
- Experience interacting with the public in an informative setting
- Business or office management skills, including email, phone, and fiscal processing

Knowledge, Abilities, and Skills:

- Knowledge of staff development and supervision principles
- Knowledge of department operations, policies, and procedures
- Knowledge of applicable laws and regulations
- Knowledge of computers and software applications
- Knowledge of basic accounting principles
- Knowledge of work-the related subject area
- Ability to prepare, present, and review oral and written information and reports
- Ability to research and analyze related work program information
- Ability to develop, recommend, interpret, and apply policies and procedures'
- Ability to analyze financial records and prepare reports
- Ability to plan, organize, and direct the work of others

Preferred Knowledge, Abilities, and Skills:

- Awareness and familiarity with the mission of the AGFC as well as conservation education
- Strong problem solving and critical thinking skills
- Strong communicator with the public to provide the highest level of customer service daily
- Budget management experience preferred
- Ability to communicate effectively with staff to complete tasks
- Willingness to learn about and offer conservation education to the public
- Experience with managing schedules in order to schedule events both off and on site

POSTING DETAILS:

Position Location:

City: Jonesboro

Office: Crowley's Ridge Nature Center

Division: Education

Job Summary:

The Arkansas Game and Fish Commission (AGFC) Administrative Office Coordinator is responsible for monitoring and supervising regional office processes, including the preparation and reporting of budgets, cash receipts and deposits, purchasing, records management, contract management, payroll and personnel administration, public relations, and inventory management. This position is governed by state and federal laws and agency policy.

Typical Functions:

- Interviews, hires, plans, and directs the activities of subordinate employees by establishing work schedules, assigning specific duties, providing detailed instructions, and regularly monitoring and reviewing work to ensure adherence to instructions, deadlines, proper procedures, and the delivery of services.
- Conducts performance evaluations on a timely basis and establishes employee goals and development plans. Processes all required personnel actions following established policies and procedures
- Researches and analyzes data pertinent to work programs and agency goals and objectives, and prepares reports explaining findings
- Develops and monitors the budget throughout the budget cycle
- Assists in developing or revising policies, procedures, and directives based on research findings
- Participates in leadership activities and attends required meetings
- Ensures proper submission of time sheets, payroll documents, purchase orders, or any other procedural forms required
- Manages the bi-weekly payroll process for the office by maintaining time records and performing time audits
- Maintains record-keeping systems on license sales, deposits, credit card reports, inventory, contracts, and major maintenance projects
- Prepares and distributes office reports, business and promotional correspondence, budget justification, and customer inquiry responses
- Prepares purchase orders and coordinates with the Fiscal Division. Creates and maintains files on office or division operations.

Specific Duties and Responsibilities:

- Will work directly with the public at the Crowley's Ridge Nature Center
- Will interact with the people who enter the center to learn more about the offerings provided by the center and will inform the public about the available opportunities
- Will support license sales in this region of the state as well as support the fiscal processes that are required in the center
- Will manage phone calls, emails, and contacts that are sent to the center for requests
- Will assist in managing schedules and provide support for the manager and staff

Certificates, Licenses, or Registrations:

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Special Job Dimensions:

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Other Specific Information:

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As an equal opportunity employer, the Commission will make any reasonable accommodations necessary to ensure equal employment opportunities.